

# Privacy Policy

Children's LoveCastles Trust (“**CLT**”/”**We**”/”**Our**”), is a not for profit organization founded in the year 1997 and is focused on bringing the best educational resources to underserved communities through websites, transmission of messages and images through electronic media.

CLT is concerned about the privacy of its users (“**User(s)**” and/or “**You**” and/or “**Your**”) accessing its online platform/apps.

CLT has built the App and the App is available for free on the Google Play Services. The service provided by CLT would be at no cost and is intended for use as is. The IP of the content and the app developed by CLT is owned wholly by CLT and is not open to reuse in any form or manner.

Please read the Privacy Policy (“**Policy**”) carefully before using the App. This page is used to inform visitors regarding our policies with the collection, use, sharing and disclosure of Personal Information if anyone decided to use our Service. Your use of the App or the services provided by the App shall signify Your acceptance of this Policy and Your agreement to be legally bound by the same.

If you choose to use our Service, then you agree to the collection, sharing and use of information in relation to this policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which is accessible at “Jigi” unless otherwise defined in this Privacy Policy.

## Information Collection and Use

For the purposes of this Policy, such information that can be uniquely identified to You shall be known as personal information.

The personal information You may provide to Us that We may use is as follows

- For a better experience, while using our Service, we may require you to provide us with certain personally identifiable information, including but not limited to Camera, Microphone, Phone State. The information that we request will be retained by us and used as described in this privacy policy.
- Your usage behaviour on the App.
- The App does use third party services that may collect information used to identify you.

- The App does not link to privacy policy of third party service providers used by the App
- Google Play Services

The fundamental reason behind collecting Your personal information is to support and facilitate You to enjoy various features and services provided on the App.

By accepting the terms of this Policy, You understand, agree and recognize that our storage and processing of Your personal information is for a lawful purpose associated with a function or an activity of the App. You further understand, agree and acknowledge that You may be required to provide personal information that is classified as sensitive personal information as per applicable laws for Us to provide various services.

### **Log Data**

While using the Services provided by the App, in a case of an error, data and information is collected (through third party products) on your phone called Log Data. This Log Data may include information such as your device Internet Protocol (“IP”) address, device name, operating system version, the configuration of the app when utilizing our Service, the time and date of your use of the Service, and other statistics. You may change your Log Data such as email address, password and other information from the "Account Settings" of the App. To the extent you choose to include personally identifiable information or other information in your profile, the Services allow you to update or remove that information by editing or deleting the content.

### **Cookies**

Cookies are files with a small amount of data that are commonly used as anonymous unique identifiers. These are sent to your browser from the websites that you visit and are stored on your device's internal memory. We may also collect certain non-personal information through cookies while You access the App.

This Service does not use these “cookies” explicitly. However, the app may use third party code and libraries that use “cookies” to collect information and improve their services. You have the option to either accept or refuse these cookies and know when a cookie is being sent to your device. If you choose to refuse our cookies, you may not be able to use some portions of this Service.

### **Service Providers**

We may employ third-party companies and individuals due to the following reasons:

To facilitate our Service;

To provide the Service on our behalf;

To perform Service-related services; or

To assist us in analyzing how our Service is used.

We want to inform users of this Service that these third parties have access to your Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

## **Security**

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. We strive to work towards the security, integrity and privacy of Your personal information and to protect Your personal information against unauthorized disclosure, access or destruction to the extent reasonably possible by Us. However, please note that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security. CLT does not have a process and system in place to store or share your email IDs to external partners or organisations Notwithstanding anything contained in this Policy or elsewhere, We shall not be held responsible for any loss, damage or misuse of Your personal information, if such loss, damage or misuse takes place as a result of a Force Majeure Event (as defined below).

A "Force Majeure Event" shall mean any event that is beyond our reasonable control and shall include, without limitation, fire, flood, explosion, acts of God, civil commotion, strikes, insurrection, war, acts of government, computer hacking, software failure and storage device, computer crashes etc.

## **Links**

The App may provide third-party advertisements and links to other websites/applications. We do not provide your personal information to these third-party advertisers.

The links to other websites are operated by third parties and are not controlled by, or affiliated to, or associated with us unless expressly specified on the App. Therefore, we do not make any claims concerning the privacy practices or policies of such third parties or terms of use of such websites/applications, nor do we control or guarantee or endorse the accuracy, integrity, or quality of the information available on such websites/applications. Any information provided by you to such third party websites/applications shall be governed in accordance with the privacy policies of the respective websites/applications and it is strongly recommended that you review the same prior to using.

## **Choice/Opt-out**

Registered users who no longer wish to receive updates or notifications may choose not to, by selecting the appropriate options in the user profile under “Account Settings”.

### **Our Policy Towards Children**

The Services are not directed to persons under the age of eighteen (18) years. If a parent or guardian becomes aware that their child has provided us with personally identifiable information without their consent, please contact us. We do not knowingly collect personally identifiable information from children under the age of 18. If we become aware that a child under the age of 18 has provided us with personal identifiable Information, we will delete such information from our files forthwith.

### **Changes to This Privacy Policy**

We reserve the right to change this Policy at any time, so please visit the App regularly to review our privacy statement. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

### **Contact Us**

Our Grievance Officer shall undertake all reasonable efforts to address your grievances or communicate to you with necessary next steps at the earliest possible opportunity.

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact our Grievance Officer at [support@cltindia.org](mailto:support@cltindia.org).

This privacy policy was last updated on [02/08/2019].